



**UNIT CLERK, PROJECT MANAGER,
NURSING ASSISTANT, VOLUNTEER,
PATIENT ADVOCATE, IN-HOUSE
PRINT SHOP, ADMIN ASSISTANT**

- ☐ PRINT OR COPY SURVEYS
ONE DAY PER WEEK
- ☐ ENSURE TRANSLATED SURVEYS
ARE AVAILABLE
- ☐ PLACE IN (NUMBERED)
ENVELOPES
- ☐ LOAD IN DESIGNATED PLACE
FOR DISTRIBUTION
- ☐ GATHER COMPLETED SURVEYS
FROM COLLECTION SITES AND
PREP FOR DATA ENTRY

**LEADERSHIP - MANAGERS,
DIRECTORS, CNO, PERINATAL
NURSE SPECIALIST, PATIENT
EXPERIENCE DIRECTOR**

- ☐ DISTRIBUTE SURVEYS WHILE
ROUNDING ON ELIGIBLE
PATIENTS POST-BIRTH
- ☐ DESIGNATE A DAILY TIME FOR
ROUNDING, CAN ASSIGN A
DIFFERENT LEADER DAILY

**SHIFT LEADS, CHARGE NURSES,
LABOR NURSES, PHYSICIANS,
MIDWIVES, CHAMPIONS**

- ☐ IDENTIFY A CARE CONSTANT
POST-BIRTH (ROLE
DEPENDENT) TO INTRODUCE
SURVEY TO PATIENTS AND
FAMILIES. INCLUDE SCRIPTING

****DOUBLE LAYERED APPROACH***

**SURVEY
COLLECTION**

**NURSE TECHS, NURSING
ASSISTANTS, SHIFT LEADS,
POSTPARTUM NURSES**

- ☐ REMIND PATIENTS ABOUT
SURVEY IN CONJUNCTION
WITH A CARE CONSTANT,
COLLECT IF COMPLETED

**NURSE MANAGERS, PATIENT
EXPERIENCE DIRECTOR,
CNS, EDUCATOR, SAFETY
OFFICER**

- ☐ COLLECT SURVEYS WHILE
ROUNDING ON ELIGIBLE
PATIENTS POST-BIRTH

****DOUBLE LAYERED APPROACH***

**DATA
ENTRY**

**TEAMBIRTH
IMPLEMENTATION TEAM**

- ☐ DESIGNATE TIME 1X/WEEK
FOR DATA ENTRY -
CAN ASSIGN A DIFFERENT
LEADER WEEKLY
- ☐ REPORT WEEKLY OR
MONTHLY LIVE BIRTH
VOLUMES TO GENERATE
RESPONSE RATES

**SHARING
SURVEY
RESULTS WITH
CLINICAL
TEAMS**

**TEAMBIRTH
IMPLEMENTATION TEAM**

- ☐ PROVIDE FEEDBACK TO STAFF
AND PROVIDERS ON THE UNIT
(~EVERY MONTH)